

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	5618426
<b>Application Number:</b>	09804728
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2029
<b>Title of Invention:</b>	Method and apparatus for internet customer retention
<b>First Named Inventor/Applicant Name:</b>	Kannan Srinivasan
<b>Customer Number:</b>	35195
<b>Filer:</b>	Stanley D. Ference/Audrey Riddle
<b>Filer Authorized By:</b>	Stanley D. Ference
<b>Attorney Docket Number:</b>	696.005
<b>Receipt Date:</b>	30-JUN-2009
<b>Filing Date:</b>	13-MAR-2001
<b>Time Stamp:</b>	16:55:18
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)
1	Miscellaneous Incoming Letter	696-005-AmendmentTransmittal-063009.pdf	56170 c268ba288c5f1016305241c564aa25e3bebda9ee	no	2

### Warnings:

### Information:

2	Amendment/Req. Reconsideration-After Non-Final Reject	696-005-Amendment-063009.pdf	20721 f17505dca6c2218d2e312d2f9fdf71627b1 14ab	no	1
<b>Warnings:</b>					
<b>Information:</b>					
3	Claims	696-005-Claims-063009.pdf	200102 550bfad482934daaa245e7bc69d74af5d7f0 1c49	no	8
<b>Warnings:</b>					
<b>Information:</b>					
4	Applicant Arguments/Remarks Made in an Amendment	696-005-Remarks-063009.pdf	146529 36d0966f99a58514648148aaa945f22b761c ee36	no	5
<b>Warnings:</b>					
<b>Information:</b>					
5	Letter Requesting Interview with Examiner	696-005-InterviewRequestForm-063009.pdf	1418641 d82f9401676514a1ef292520dd5d7966fef0 6c18	no	2
<b>Warnings:</b>					
<b>Information:</b>					
<b>Total Files Size (in bytes):</b>				1842163	
<p><b>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</b></p> <p><b>New Applications Under 35 U.S.C. 111</b> If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><b>National Stage of an International Application under 35 U.S.C. 371</b> If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> <p><b>New International Application Filed with the USPTO as a Receiving Office</b> If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</p>					